

| WINDOWS                              | macOS                | FUNCTION                                     |                           |                             |  |  |                     |  |
|--------------------------------------|----------------------|--|---------------------------|-----------------------------|--|--|---------------------|--|
| <b>NAVIGATING OUTLOOK</b>            |                      |  | Alt + S                   | Command + Return            | Send a message.                          | Ctrl + Shift + .                             | Ctrl + ]            | Move to next contact.                      |
| Alt + H                              |                      | Go to the Home tab.                          | Ctrl + F                  | Command + J                 | Forward a message.                       | <b>TASK SHORTCUTS</b>                        |                     |  |
| Ctrl + 1                             | Command + 1          | Switch to Mail.                              | Ctrl + Alt + F            |                             | Forward a message as an attachment.      | Ctrl + N                                     | Command + N         | Create a new task.                         |
| Ctrl + 2                             | Command + 2          | Switch to Calendar.                          | Ctrl + R                  | Command + R                 | Reply to a message.                      | Ctrl + C                                     |                     | Accept a task request.                     |
| Ctrl + 3                             | Command + 3          | Switch to Contacts.                          | Ctrl + Shift + R          | Shift + Command + R         | Rely all.                                | Ctrl + D                                     |                     | Decline a task request.                    |
| Ctrl + 4                             | Command + 4          | Switch to Tasks.                             | Ctrl + Alt + R            |                             | Reply to a meeting request.              | Ctrl + Shift + Alt + U                       |                     | Create a task request.                     |
| Ctrl + 5                             | Command + 5          | Switch to Notes.                             | Ctrl + Alt + J            | Command + Shift + Opt + J   | Mark as not junk.                        | Insert                                       |                     | Mark a task as complete                    |
| Ctrl + Shift + I                     |                      | Switch to Inbox.                             | Ctrl + Shift + D          | Delete                      | Delete a conversation.                   | <b>TEXT FORMATTING SHORTCUTS</b>             |                     |  |
| Ctrl + 8                             |                      | Open Journal.                                | Ctrl + Q                  | Command + T                 | Mark as read.                            | Alt + O                                      |                     | Display the Format Text tab on the ribbon. |
| Ctrl + Shift + B                     | Command + 0          | Open Address Book (contact search in MacOS). | Ctrl + U                  | Shift + Command + T         | Mark as unread.                          | Ctrl + Shift + P                             |                     | Display the font dialog box.               |
| Alt + B or Alt + Left arrow          | Shift + Ctrl + [     | Go back to previous view.                    | Ctrl + Shift + G          | Ctrl + 5                    | Flag a message.                          | Ctrl + ] + >                                 |                     | Increase font size.                        |
| Alt + Right arrow                    | Shift + Ctrl + ]     | Move forward to next view.                   | Ctrl + P                  | Command + P                 | Print a message.                         | Ctrl + [ + <                                 |                     | Decrease font size.                        |
| Down arrow                           | Ctrl + ]             | Switch to next message.                      | Ctrl + S                  | Command + S                 | Save an item.                            | Ctrl + B                                     | Command + B         | Apply bold formatting.                     |
| Up arrow                             | Ctrl + [             | Switch to previous message.                  | Ctrl + Alt + M            |                             | Mark an item for download.               | Ctrl + I                                     | Command + I         | Apply italic formatting.                   |
| Esc                                  | Command + W          | Close a window or menu.                      | Ctrl + M (or F9)          |                             | Check for new messages.                  | Ctrl + U                                     | Command + U         | Underline text.                            |
| <b>CREATING ITEMS IN OUTLOOK</b>     |                      |  | Down arrow key            |                             | Go to next message.                      | Ctrl + Shift + S                             | Command + Shift + X | Strike through text.                       |
| Ctrl + Shift + M                     | Command + N          | Create Message.*                             | Up arrow key              |                             | Go to previous message.                  | Ctrl + Shift + L                             |                     | Create a bulleted list.                    |
| Ctrl + Shift + C                     | Command + N          | Create Contact.*                             | <b>CALENDAR SHORTCUTS</b> |                             |  | Ctrl + T                                     | Command + ]         | Increase indent.                           |
| Ctrl + Shift + L                     |                      | Create Contact Group.                        | Command + 2               | Open calendar view.         | Ctrl + Shift + T                         | Command + [                                  | Decrease indent.    |  |
| Ctrl + Shift + A                     | Command + N          | Create Appointment.*                         | Ctrl + N                  | Command + N                 | Create a new appointment.                | Ctrl + E                                     | Command +           | Center text.                               |
| Ctrl + Shift + N                     | Command + N          | Create Note.*                                | Alt + O                   | Command + O                 | Open a calendar event.                   | Ctrl + L                                     | Command + {         | Left align text.                           |
| Ctrl + Shift + Q                     |                      | Create Meeting Request.                      | Delete                    | Delete                      | Delete a calendar event (when selected). | Ctrl + R                                     | Command + }         | Right align text.                          |
| Ctrl + Shift + E                     | Shift + Command + N  | Create Folder.*                              | Ctrl + G                  | Command + T                 | Switch view to today.                    | Ctrl + X                                     | Command + X         | Cut selected text.                         |
| Ctrl + Shift + K                     | Command + N          | Create Task.*                                | Ctrl + Alt + 3            | Command + 2                 | Switch to week view.                     | Ctrl + C                                     | Command + C         | Copy selected text.                        |
| Ctrl + Shift + H                     |                      | Create MS Office Document.                   | Alt + Equal               | Command + 3                 | Switch to month view.                    | Ctrl + V                                     | Command + V         | Paste text.                                |
| <b>SEARCHING IN OUTLOOK</b>          |                      |  | Ctrl + F                  |                             | Forward an appointment or meeting.       | Ctrl + Shift + Z                             |                     | Clear formatting.                          |
| Ctrl + E (or F3)                     | Option + Command + F | Go to search field.                          | Ctrl + Left arrow         | Command + Opt + Left arrow  | Move to previous day (in day view).      | Ctrl + Q                                     |                     | Remove paragraph formatting.               |
| Ctrl + Shift + F                     | Shift + Command + F  | Use Advanced Find.                           | Ctrl + Right arrow        | Command + Opt + Right arrow | Move to next day (in day view).          | <b>PRINTING SHORTCUTS</b>                    |                     |  |
| F4                                   | Command + F          | Search text within open item.                | Alt + Up arrow            | Command + Opt + Left arrow  | Move to previous week (in week view).    | Alt + F, then P                              |                     | Open the Print page in the File menu.      |
| Ctrl + Alt + K                       | Option + Command + F | Expand search to current folder.             | Alt + Down arrow          | Command + Opt + Right arrow | Move to next week (in week view).        | Alt + F, then P, P                           |                     | Print an item from an open window.         |
| Ctrl + Alt + Z                       |                      | Expand search to subfolders.                 | Alt + Page up             | Command + Opt + Left arrow  | Move to previous month (in month view).  | Alt + S                                      |                     | Open Page Setup dialog box on Print page.  |
| Ctrl + Alt + A                       |                      | Expand search to All.                        | Alt + Page down           | Command + Opt + Right arrow | Move to next month (in month view).      | Alt + F + P + I                              |                     | Select a printer from the Print page.      |
| Ctrl + Shift + P                     |                      | Create a search folder.                      | Alt + Page up             |                             |  | Alt + F + P + R                              |                     | Open Print Options dialog box.             |
| Esc                                  |                      | Clear search results.                        | Alt + Page down           |                             |  | <b>RIBBON NAVIGATION (WINDOWS ONLY)</b>      |                     |  |
| <b>MAIL SHORTCUTS</b>                |                      |  | Alt + Page up             |                             |  | Alt + H                                      |                     | Open the Home tab.                         |
| Ctrl + Shift + I                     |                      | Switch to Inbox.                             | Alt + Page down           |                             |  | Alt + F                                      |                     | Open the File menu.                        |
| Ctrl + Shift + O                     |                      | Switch to Outbox.                            | Alt + Page up             |                             |  | Alt + J + S                                  |                     | Open the Send/Receive tab.                 |
| Ctrl + Shift + I<br>(within message) |                      | Display blocked content.                     | Alt + Page down           |                             |  | Alt + O                                      |                     | Open the Folder tab.                       |
| <b>CONTACTS SHORTCUTS</b>            |                      |  | Alt + Page up             |                             |  | Alt + V                                      |                     | Open the View tab.                         |
| Ctrl + N                             | Command + N          | Create new contact.                          | Alt + Page down           |                             |  | Ctrl + E                                     |                     | Open the Search tab.                       |
| Ctrl + O                             | Command + O          | Open a contact to edit.                      | Alt + Page up             |                             |  | * Must have appropriate window open for Mac. |                     |  |
| Delete                               | Delete               | Delete a contact.                            | Alt + Page down           |                             |  |  |                     |  |
|                                      | Ctrl + [             | Move to previous contact.                    | Alt + Page up             |                             |  |  |                     |  |